

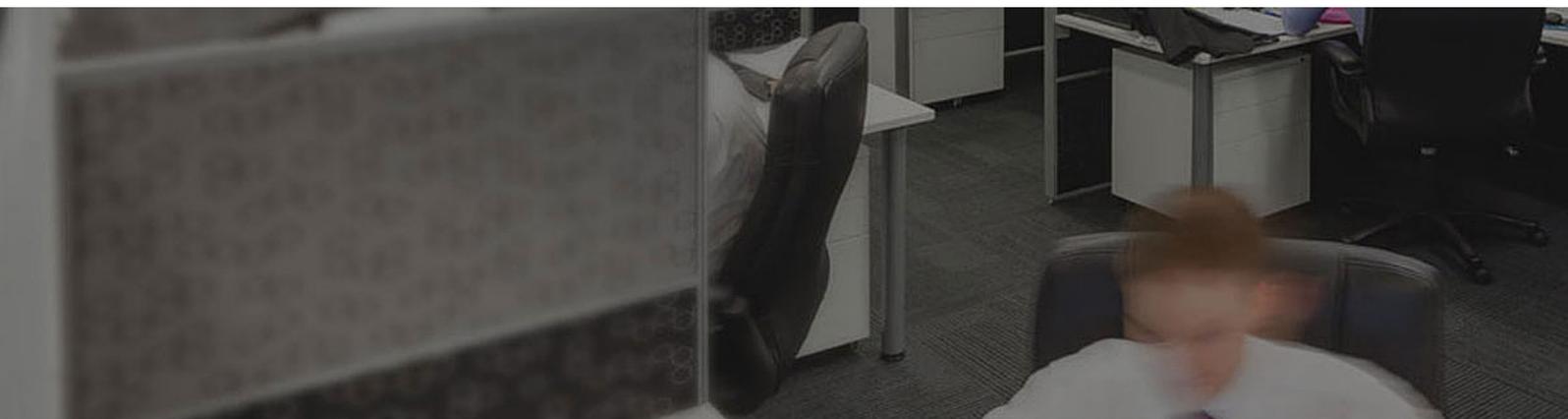
SOFTWARE DEVELOPMENT

R & G Technologies provides a complete managed software development solution, for a fixed monthly fee.

Our "Software Assurance" model includes development, maintenance, and lifecycle management.

Clients use our solution for a range of software development and integration projects:

- Operation and customer systems
- Customer databases
- Customer ordering systems
- Registration systems
- Workflows
- Sales quoting systems
- Automation
- Mobile apps for business
- Business websites



KEY BENEFITS

Have you developed proprietary systems that you want leverage within your businesses? Our team specialises in helping you maintain and enhance these critical applications.

Our solution offers clients the benefits of having their own software development team, without the associated challenges and high costs.

Benefits of our managed software development solution:

- Software systems are proactively managed and maintained
- Reduction and control of operating costs
- Intellectual Property and knowledge is secure
- No hiring, firing and managing of software engineers
- Access to greater skillsets including high level software architects, and specialist software engineers
- Improved response times to requests
- Contractual relationship managed by outcome



WHAT'S INCLUDED

Software Maintenance

Software logs that are regularly checked to ensure any errors are identified and fixed before they manifest in larger issues down the track. Examples of this include reviewing user logs (for security), error logs, and thrown exception reports.

Software Development

Our team of qualified software engineers are available and ready to meet your service requirements. As part of the agreement, you will have access to an agreed number of hours per month to be used for software development tasks. These tasks can include: bug fixes, software maintenance/patches to modules, developing new modules and/or improvements to existing software, developing reporting, and testing/QA.

Software Development Lifecycle Management

Our outsourced team will take over the software development lifecycle for your project. You are assigned a “software development manager” who will engage with your organisation to manage the following: change/bug register, feature request register, change management, and release management.

Access to Broad Set of Skills

We will provide the correct mix of skills to ensure software is developed to best practice standards. By leveraging R & G's Software Assurance Agreement, you can now have access to specific skillsets as needed. These skills include: software development manager, release manager, business analysts, software architect, software engineers, database administrators (DBA), and testers.